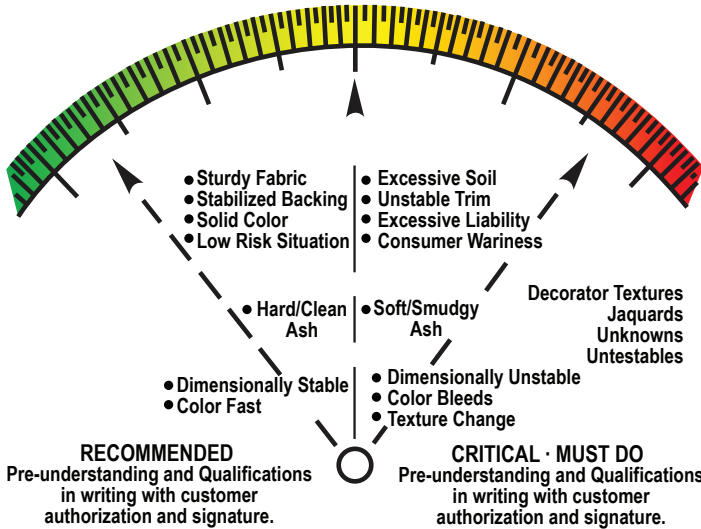


# UPHOLSTERED FURNITURE CONDITION REPORT

## FINE FABRIC CARE SYSTEMS INDICATOR GUIDE

**STANDARD CARE**  
Standard Wet Cleaning  
Extraction Techniques

**SPECIAL CARE**  
Special Low Moisture, Very Low  
Moisture, Moisture Barrier, Or  
Dry Cleaning Techniques



**NOTE:** The "FINE FABRIC CARE" SYSTEMS INDICATOR GUIDE is designed to indicate the proper cleaning system for the furniture being serviced. Items requiring "Special Care" will use more skilled labor, special chemical compounds, and will normally be charged at a 40% to 50% higher rate.

## KEY INSPECTION FACTORS IN DETERMINING SPECIAL CARE OR STANDARD CARE

**NOTE:** "I don't know" answer is an automatic SPECIAL CARE check off

- | Standard Care                 | Special Care                   |  |
|-------------------------------|--------------------------------|--|
| <input type="checkbox"/> YES  | <input type="checkbox"/> NO    | 1. Is the fabric synthetic or mostly synthetic?                                |
| <input type="checkbox"/> YES  | <input type="checkbox"/> NO    | 2. Does the fabric have a stabilized or coated back?                           |
| <input type="checkbox"/> YES  | <input type="checkbox"/> NO    | 3. Is it a solid color or earth tone combination?                              |
| <input type="checkbox"/> NO   | <input type="checkbox"/> YES   | 4. Are there deep blues, reds or greens in combination with very light colors? |
| <input type="checkbox"/> NO   | <input type="checkbox"/> YES   | 5. <b>Is it decorator fabric?</b> Velvet, jaquard, raw cotton, glazed finish?  |
| <input type="checkbox"/> Mod. | <input type="checkbox"/> High  | 6. Moderate or high value?   |
| <input type="checkbox"/> New  | <input type="checkbox"/> Old   | 7. Age?  |
| <input type="checkbox"/> Mod. | <input type="checkbox"/> Hvy.  | 8. <b>PROBLEM SOIL AREAS</b>   |
| <input type="checkbox"/> NO   | <input type="checkbox"/> YES   | (a) Headrest-armrest-seats   |
|                               |                                | (b) actual wear showing?   |
|                               |                                | 9. <b>STAINED AREAS</b>  |
| <input type="checkbox"/> Dk.  | <input type="checkbox"/> Light | (a) darker than fabric or lighter?   |
| <input type="checkbox"/> NO   | <input type="checkbox"/> YES   | (b) from a pet or beverage spill?  |
| <input type="checkbox"/> YES  | <input type="checkbox"/> NO    | 10. Is it possible to make a satisfactory test?                                |

### INSPECTION GUIDELINES:

Be especially cautious if answers to questions 4, 5 and 8B or 9B are YES. Your furniture condition report as well as your professional experience and skills will enable you to choose the proper cleaning system.

### Cleaning System Recommended

Special Care  Standard Care

## THE PROFESSIONAL "FINE FABRIC CARE" PROCESS

### PRE-INSPECTION AND CLEANING SYSTEM ANALYSIS

- STEP #1 - INSPECTION** using 50 point condition report  
**STEP #2 - FABRIC TEST** for fiber content plus color and fabric stability  
**STEP #3 - CLEANING SYSTEM DETERMINATION**  
**STEP #4 - COMMUNICATION** - regarding anticipated results and expectations

### FINE FABRIC CARE PROCESSING STEPS

- STEP #5 - PREPARE AND PROTECT WORK AREA**  
for processing  
**STEP #6 - GROOM AND DRY VACUUM** for dry soil removal

- STEP #7 - PRE-TREAT** soiled areas to loosen soils  
• includes application of special compounds and gentle agitation with upholstery brush or towel  
**STEP #8 - RINSE/CLEAN** using water or solvent solutions  
**STEP #9 - FABRIC CONDITIONER-NEUTRALIZE**  
(optional) • for dye stabilizing, odor neutralization, fabric softening and browning prevention  
**STEP #10 - DRYING** - extra vacuuming, towel drying and/or fans  
**STEP #11 - POST INSPECTION**  
• for soiled areas, spots, etc.  
**STEP #12 - FABRIC PROTECTOR APPLICATION**  
(optional)

For additional help go to [www.pembertons.com](http://www.pembertons.com), or [www.eCleanAdvisor.com](http://www.eCleanAdvisor.com), or visit Jim's Blog at [www.pembertons.com/jimscleanchat](http://www.pembertons.com/jimscleanchat), or call 1-800-342-2297 and ask for Jim Pemberton "The Fine FabriCare Guy"

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